



Headland Golf Club Online Booking - Privacy Policy

Privacy Policy

1. Introduction

1.1 From time to time Headland Golf Club ("**the Club**") is required to collect, use and disclose personal information relating to its members, customers, contractors, suppliers and employees in the performance of its business activities.

1.2 This policy sets out guidelines to assist the Club and its employees comply with the requirements of the Privacy Act 1998 (Cth) ("**Privacy Act**") and the National Privacy Principles ("**NPP**") in relation the collection, storage, use and disclosure of records containing individuals' Personal Information.

2. Scope

2.1 This policy applies to the collection, storage, use and disclosure by the Club (or a person acting on behalf of the Club) of records containing individuals' Personal Information in Australia.

2.2 This policy does not apply to the collection, storage, use and disclosure of Personal Information where:

2.2.(a) the Personal Information is an employee record; and

2.2.(b) the collection, storage, use and/or disclosure of the employee record relates to the Club's employment relationship with the employee.

3. Definitions

3.1 **Employee Record** means a record of Personal Information relating to the employment of a Club employee.

3.2 **Personal Information** means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identity is apparent, or can reasonably be ascertained, from the information or opinion.

3.3 **Sensitive Information** has the meaning set out in the Privacy Act.

4. Collection of Personal Information

4.1 The Club is entitled to collect Personal Information by lawful and fair means. Personal Information must not be collected in an unreasonably intrusive way.

4.2 A person who collects Personal Information on behalf of the Club must comply with this Policy and the requirements of the Privacy Act.

Headland Golf Club Inc.

Golf Links Road, Buderim QLD 4556, Telephone: +61 (07) 5444 5800, Email: golf@headlandgolfclub.com.au



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5. Use and Disclosure of Personal Information

5.1 The Club will not use or disclose Personal Information about an individual for a purpose (the secondary purpose) other than the primary purpose of collection unless:

5.1.(a) both of the following apply:

- the secondary purpose is related to the primary purpose of collection and, if the Personal Information is Sensitive Information, directly related to the primary purpose of collection;
- the individual would reasonably expect the Club to use or disclose the information for the secondary purpose; or

5.1.(b) the individual has consented to the use or disclosure; or

5.1.(c) the Club has reason to suspect that unlawful activity has been, is being or may be engaged in, and uses or discloses the Personal Information as a necessary part of its investigation of the matter or in reporting its concerns to relevant persons or authorities; or

5.1.(d) the use or disclosure is required or authorised by or under law; or

5.1.(e) the use or disclosure is not inconsistent with the requirements of the Privacy Act.

6. Data Quality

6.1 The Club will take reasonable steps to make sure that the Personal Information it collects uses or discloses is accurate, complete and up-to-date.

7. Data Security

7.1 The Club will take reasonable steps to protect the Personal Information it holds from misuse and loss and from unauthorised access, modification or disclosure.

7.2 The Club will take reasonable steps to destroy or permanently de-identify Personal Information (such as a job applicant's resume) if it is no longer needed.

8. Openness

8.1 This Privacy Policy will be made available to anyone who asks for it.

8.2 On request by a person, the Club will take reasonable steps to let the person know, generally, what sort of Personal Information it holds, for what purposes, and how it collects, holds, uses and discloses that information.

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9. Access and Correction

9.1 If the Club holds Personal Information about an individual, it will comply with legislative obligations to provide the individual with access to the information on request by the individual. Subject to the legitimate interests of third parties, including other members, and having regard to the circumstances surrounding the collection of that Personal Information including confidentiality considerations regarding membership applications.

9.2 Subject to the foregoing, if the Club holds Personal Information about an individual and the individual is able to establish that the information is not accurate, complete and up-to-date, the Club will take reasonable steps to correct the information so that it is accurate, complete and up-to-date.

9.3 The Club will provide reasons for denial of access or a refusal to correct Personal Information.

10. Security

10.1 The Club has implemented generally accepted standards of technology and operational security in order to protect Personal Information from loss, misuse, alteration or destruction.

10.2 A person acting on behalf of the Club must not transfer Personal Information to an individual without first establishing the identity of the recipient through the use of a personal identifier and/or cross check.

Feedback

If you have any queries or concerns about our privacy policy or the way in which we handle your personal information, please contact us:

Headland Golf Club

Street address:

Golf Links Road

Buderim, Queensland 4558

Email address: golf@headlandgolfclub.com.au

Telephone: Proshop +61 (07) 5444 5800

MORE INFORMATION

For more information about privacy in general, you can visit the Federal Privacy Commissioner's web site at www.privacy.gov.au.

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